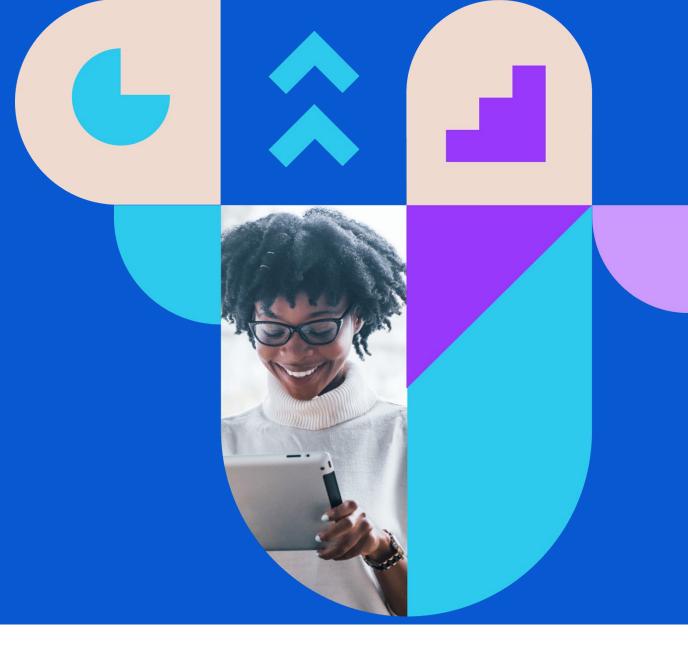
### Audience Intelligence

The startup's magic bullet to getting investors to say "Yes"

Jon Pelzer Executive Solutions Consultant







I help startups secure funding for all types of consumer products or services with **credible proof** of buyer Audience potential.



Jon Pelzer

Executive Solutions Consultant

www.cansulta.com/store/jon-p/



#### Audience Intelligence Webinar



#### Agenda

Why are investors expecting you to validate your Audience

What constitutes a properly defined Audience

Why Audience validation matters in this context

How Audience intelligence leads to startup success

- Startup raise cases, past clients
- Investor Pitch Deck Examples (Cyber Security for Consumers + Personal Electronic Security Device)

When is the best stage to define a startup's Audience

**Q&A** and Free Audience Advice!



### Investor Validation Expectations

Revenue forecast is **based on something concrete**, it's not just pie-in-the-sky

You **know your future buyer's**\_as well as you know what you will be selling

Your properly defined Audience is unique in **context of competitor offerings** 



#### What constitutes a properly defined Audience?

### Audience Definition

- ✓ Defined by attraction to the intrinsic qualities of your offering.
- ✓ Validated propensity to buy your offering.
- ✓ Of sufficient volume to drive your business model.
- ✓ Of sufficient efficiency to generate profitable cost per sale.
- ✓ Isolates low-hanging fruit to start the marketing sales ball rolling.
- ✓ Starts with overall Audience opportunity then segments to definable Audience targets.



### Audience Architecture Framework



Target Audiences segmented by demographics, messages, offers, creative, content and tactics

**Target Audiences**Everyone qualified as likely to buy now

Overall Audience
Everyone qualified to have
the likelihood to buy

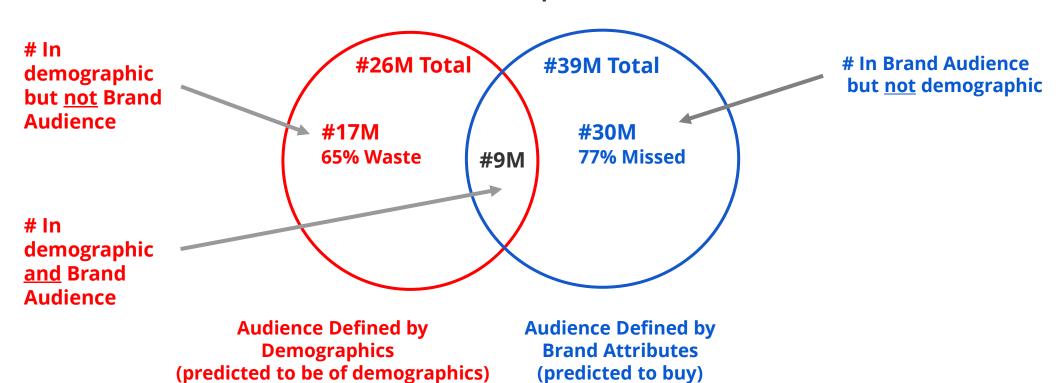
All Adults
Everyone with theoretical opportunity to buy



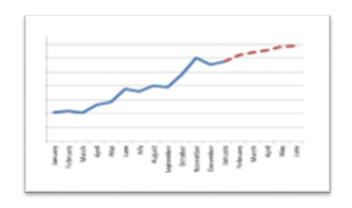
## Why Demographically Defined Audiences Won't Work

#### **Demographic vs. Brand Audience Opportunity**

**Case Example** 



### How Audience Intelligence Leads to Startup Success



#### For Planning

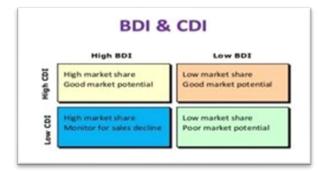
- ✓ Forecast market penetration growth & sales
- ✓ Identify distribution channels, quality markets & rollout locations
- ✓ Find branded retail partners with best potential sell through

#### For Executions

- ✓ Select highest penetrated markets for media and local promotions
- ✓ Plan retail sell-through push campaigns
- ✓ Place Outdoor advertising where Audience lives, works and plays
- ✓ Form local marketing/sales partnerships within Audience rich markets
- ✓ Target locations for POS & distribution of printed materials
- ✓ Geo-target coupons, digital and mobile advertisements

#### For Optimization

✓ BDI/CDI Analysis and market share growth strategies





## Past Clients who used Audience Intelligence to Raise Funds

















#### Case Study:

#### Future Buyers of Cyber Security Protection for Consumers

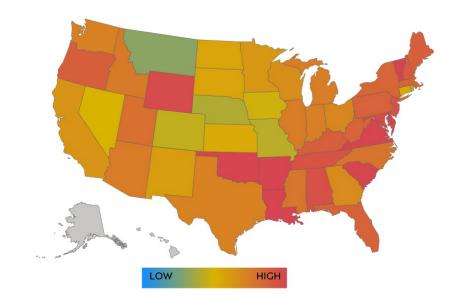


Software Subscription
Service Startup
for
"The Democratization of Cyber Security
Protection for All Digital Consumers"



## Cyber Security Product Consumer Audience Definition

- ➤ 100% Agree:
  - Smart devices could invade privacy.
  - Concerned about identity theft
- Currently insured for identity theft
- Already purchasers of antivirus, security software



#### **Summary**

- 8,088,275 Potential Buyers
- 3.1% of all Adults
- \$5.72 Billion Annual Revenue Potential @\$59/Month

## Cyber Security Audience Profiles <u>Underscore</u> the Quality and Validity of Future Buyers

Potential buyers of Consumer Cyber Security are extremely concerned and protective of their cyber wellbeing and they have a lot to protect.

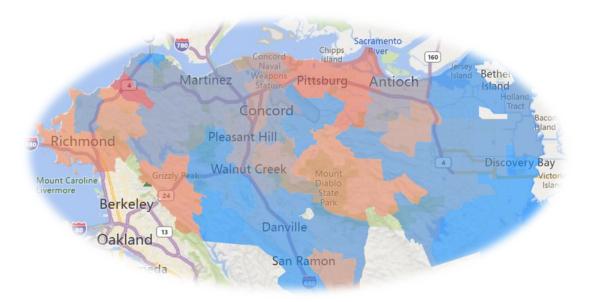
Cyber Security Audience Attributes	% More Likely than Average
Worry smart devices could invade privacy	+272%
Concerned about credit card identity theft	+218%
Purchased identity theft insurance	+814%
Owns security/anti-virus software at home	+249%
Clear browsing history out of privacy concerns	+101%
Purchased at Apple Store 3X last 30 days	+36%
\$500k+ Household Income	+56%
\$1M+ Household Net Worth	+31%

Source: GFK, MRI-USA

### Geographic Audience Data Pinpoint Where to Go to Market

For comparison, National Cyber Security Product Audience market % average is 3.1% of all Adults

#### Contra Costa County, California 20,260 Future Cyber Security Buyers @24% of Market



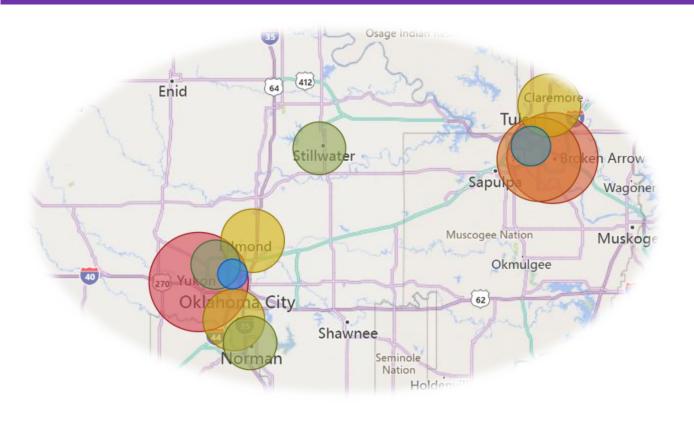
## Contra Costa County, California Hot City Zips – Future Cyber Security Buyers

State	County Name	Zip	Audience Pop #	Audience Penetration %
California	Contra Costa	94805	1,126	10%
California	Contra Costa	94547	1,970	9%
California	Contra Costa	94517	944	9%
California	Contra Costa	94563	1,191	8%
California	Contra Costa	94564	987	7%
California	Contra Costa	94572	431	7%
California	Contra Costa	94530	1,103	5%
California	Contra Costa	94801	984	5%

Source: GFK, MRI-USA



## Geographic Audience Data Predict Which Technology Retail Stores will Sell the Most Units



### 37,716 Local Market Cyber Security Product Buyers

State	County	Store No.	Zip	Audience Pop #  ▼	Audience Penetration %
ОК	Canadian	809	73099	5,920	12.0%
ОК	Tulsa	806	74012	5,358	12.0%
ОК	Tulsa	804	74133	4,888	14.0%
ОК	Oklahoma	802	73034	3,497	11.0%
ОК	Tulsa	807	74055	3,460	10.0%
ОК	Cleveland	812	73170	3,376	11.0%
ОК	Cleveland	803	73069	2,826	13.0%
ОК	Payne	810	74074	2,770	10.0%
ОК	Oklahoma	808	73162	2,531	11.0%
ОК	Tulsa	805	74135	1,876	11.0%
ОК	Oklahoma	801	73116	1,214	15.0%

Source: GFK, MRI-USA

LOW HIGH

## Case Study: Going for the A-Raise Round, spec

CentraForce™
the power to grow 5M



#### Mobile Electronic Safety Alert Device

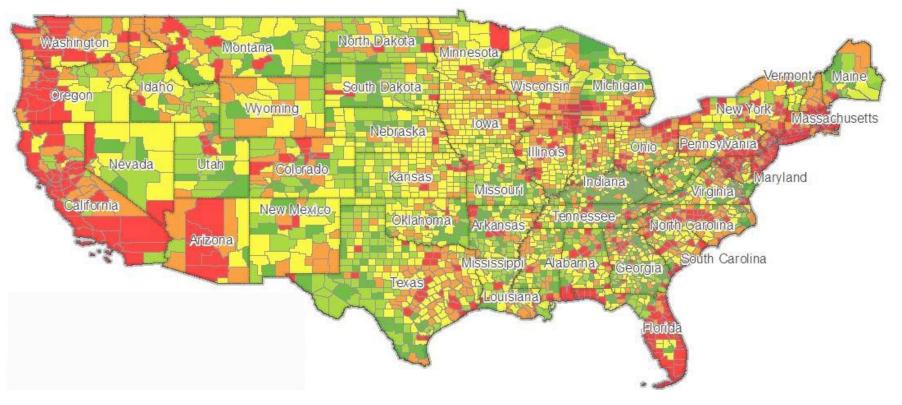
#### Who they are...?

Profile Point: Safety Concerned and	% Above Average
Educated singles or couples with incomes over \$100,000	200%
Early adopters of new technologies and influencers	256%
Active sports lifestyles	394%
Outgoing, friendly and caring personalities	98%
Will pay anything for electronics they want	468%

## Mobile Electronic Safety Alert Device Audience

## How many...? 7,101,000 potential near-term buyers

They concentrate in inner cities where personal safety is top of mind



## Mobile Electronic Safety Alert Device Where They Shop

Profile Point	% Above Average	Total buyer opportunity	% of total buyer opportunity
BEST	254%	5,432,113	76%
ELECTRONICS	182%	2,452,893	35%
COMPUSA:	208%	3,442,127	48%

### Mobile Electronic Safety Alert Device How They Will Be Reached

#### TARGET: PERSONAL SAFETY ALERT DEVICE

Media Mix Analysis	% OF BUYERS REACHED	TOTAL BUYERS REACHED
Online - Search	25%	1,775,000
Online - Banner	10%	710,000
Online - Link	20%	1,420,000
Facebook	45%	3,195,000
Social Media (All)	50%	3,550,000
Cable	70%	4,970,000
TV	80%	5,680,000
Radio	50%	3,550,000
Outdoor	30%	2,130,000
Digital Out of Home	35%	2,485,000
Wireless	25%	1,775,000
Direct Mail	90%	6,390,000
Email	32%	2,272,000
Events	21%	1,491,000
Grass Roots	18%	1,278,000
Newsprint	67%	4,757,000
Magazines	72%	5,112,000
Wireless	16%	1,136,000

**Gross Audience Reach (All Options) Unique Audience Reach Unique Audience Frequency** 

Gross Revenues @ 1% Gross Revenues @ 2% Gross Revenues @ 3%

53,676,000 7,100,000 8 \$ 35,500,000 \$ 71,000,000 \$ 106,500,000 All marketing expenditures will be designed to generate retail sales, capture re- marketable leads and provide a catchall, back-office net for ecommerce sales

### Best Stage for Startup Audience

- ✓ Your startup's offering is well defined
- ✓ You have ample market and competitor research
- ✓ You need to raise seed or angel funds to begin



#### Let's Continue the Conversation!

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Now it's time for

# Questions and Free Audience Advice



